

Financial Results Briefing for Q2 FY2025

H1 results driven by online payments; strengthening business structure to be resilient against changes in the environment

May 15, 2025 81st Investor Meeting

Note: This is a transcript of the Japanese-language financial results meeting. Contents have been edited to ensure accuracy and comprehension. In case of any discrepancy, the Japanese-language meeting will prevail.

Safe Harbor Statement for Forward Looking Statements

The contents of this document is based on generally recognized economic and social conditions, as well as certain assumptions judged to reasonable by GMO Payment Gateway as of May 15, 2025. Note that the contents are subject to change without prior notice in the event of changes in the business environment, etc.

Abbreviations used in this document is as follows:

: GMO Payment Gateway : GMO Epsilon GMO-PG

GMO-EP

: GMO Reserve Plus (formerly GMO Medical Reservation Technology) GMO-RP

GMO-PS : GMO Payment Service : GMO Financial Gate GMO-FG GMO-CAS : GMO Card System

Merchandise EC : Apparel, food/beverage, cosmetic/health food, delivery/newspaper,

daily goods/office supplies and CtoC, etc.

Non-merchandise EC : Digital content/telecommunication, utility, travel/ticket, insurance,

membership fees/services, etc.

MSB : Money Service Business BaaS : Banking as a Service **GMP** : Global major players

: Stands for Card Present transaction and refers to payments made at bricks-and-mortar stores

by physically presenting a credit card or other non-cash devices.

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Agenda

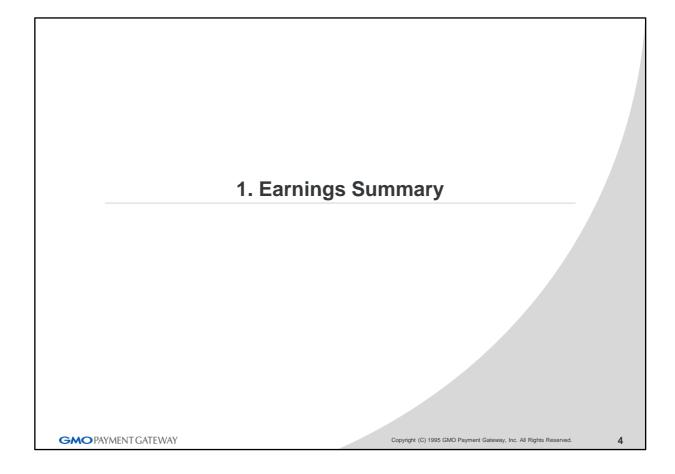
- 1. Earnings Summary
- 2. Growth Strategy
- 3. Sustainability
- 4. Financial Highlights and Reference Materials

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Mr. Ainoura: I would like to begin the Q2 FY2025 financial results meeting. As shown on the agenda, Mr. Muramatsu, the Vice President and myself will explain the Earnings Summary, Growth Strategy and Sustainability.



1.1 Summary of Consolidated Results

Revenue and OP exceeded plans for Q2 and H1

(¥ mil)		H1 FY2024 Actual	H1 FY2025 Actual	% YoY	FY2025 Guidance (% progress	(% YOY)
Revenue		36,09	9 40,757	+12.9%	83,3 (48.9	•
Gross Profit		23,26	27,540	+18.4%	52,3 (52.6	,
Operating Profit		12,65	52 15,314	+21.0%	30,2 (50.7	•
Pre-tax Profit		13,11	8 15,752	+20.1%	28,7 (54.8	,
Semi-annual profit Attributable to owners of parent		8,32	9,849	+18.3%	18,5 (53.2	,
		Operating Stores*1*2 / End-Q2 FY2025			Consol. TRX Value Q2 FY2025 ⁻¹	
		163,064 stores (+ 411,163 IDs (+1	9.3%) = 0.31 br	` ,		

^{*1} The figure for operating stores is for GMO-PG and GMO-EP, and the figures for IDs is the number of terminal-free active IDs for GMO-FG and excludes GMO-PG's GMO Cashless Platform.

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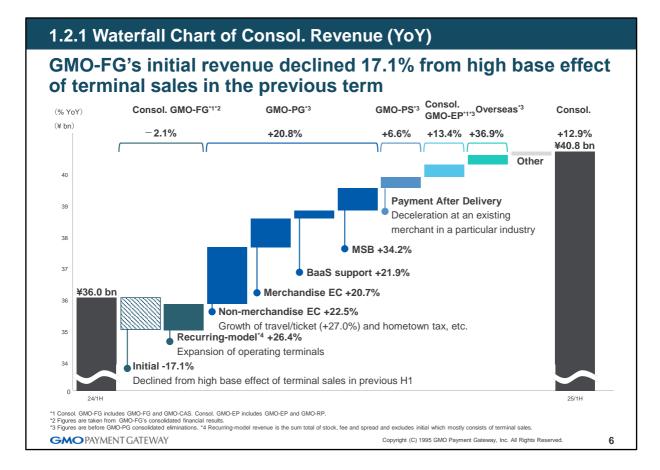
Starting with the earnings summary. Revenue was ¥40.7 bn up 12.9% YoY, gross profit was ¥27.5 bn, up 18.4% YoY, and operating profit was ¥15.3 bn up 21.0% YoY. To summarize, revenue was able to grow 12.9% despite GMO-FG's payment terminal sales being in a period of lull and some timing delays, thanks to the strong online payment business at GMO-PG non-consolidated. Operating profit was also strong, growing 21.0% even after absorbing the one-time expense of over ¥1.0 bn.

Exactly a year ago, earnings were supported by GMO-FG's payment terminal sales that surged from the alliance with JTB while GMO-PG's online payment was unfavorable. Conversely, this year's earnings are supported by GMO-PG's online payment. In management, it is rarely the case that all goes well. My overall impression of earnings is that our business platform has become established so that different businesses can support one another.

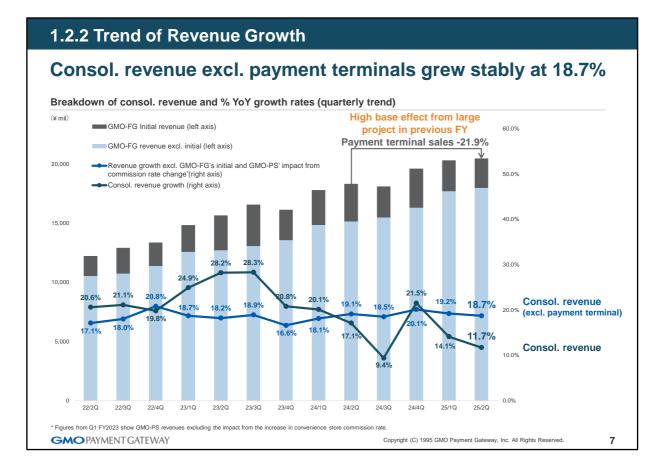
Online payment. TRX volume and value ingures are the sum totals for GMO-PG, GMO-PS, CP payment. TRX volume and value are the sum totals for GMO-PG and GMO-PG is GMO Cashless Platform.

'2 The standards for recondition of the number of operating stores has been revised from Q4 FY2023. Fliquies exclude a specific case and fincode by6MO, If included, the number of operating stores for the same period would

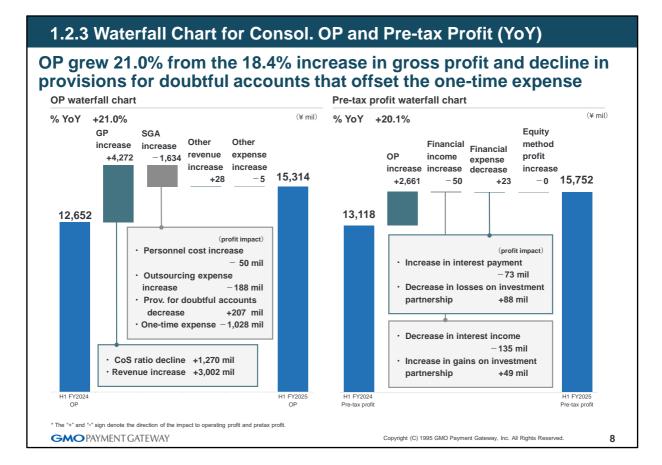
^{17.0% (11): 3} TRX volume is calculated based on fee revenue standard, which in the case of online consists of multiple (1 to 3) transactions per payment including authorization (tentative sales proceeds) and actual sales proceeds. CP transaction volume is



This slide is the waterfall chart of revenue. GMO-FG revenue declined by 2.1% while GMO-PG revenue increased 20.8% and the overseas companies performed strongly, growing 36.9%. The core businesses of GMO-PG such as non-merchandise EC, merchandise EC, BaaS and MSB (which grew 34.2%) all performed favorably.



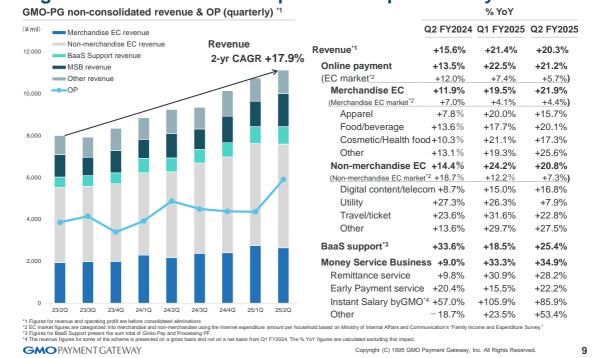
GMO-FG's adjusted revenue grew 18.7% excluding the initial revenue consisting of payment terminal sales. Payment terminal sales are seasonal when a large project occurs and during periods of lull. The payment terminal sales tend to be large projects, and the timing of sales can be influenced by external factors and can get delayed, although it is unlikely to be brought forward. Such changes in the timing of sales can occur going forward. Therefore, it is important that each business to support one another to collectively achieve the financial targets we commit to.



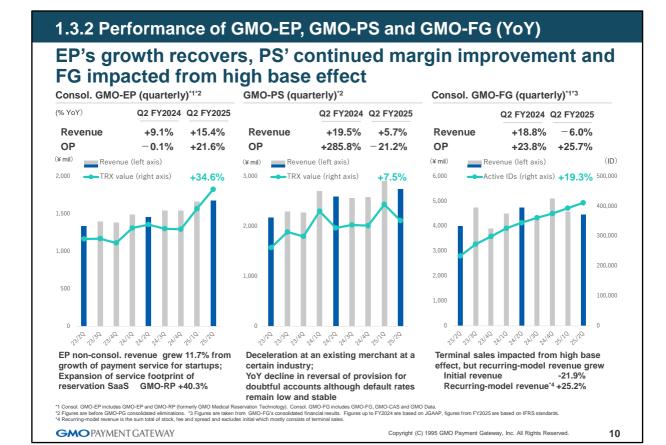
This slide shows that the SGA expense increased by ¥1,634 mil YoY. This is due to an increase in personnel cost and one time expense of ¥1,028 mil. This one-time expense is due to system disruption in the sub-system and not the main system in Q2. But OP grew 20%-plus after absorbing this, so I consider the performance as steady. Pretax profit grew 20.1% from ¥13.1bn to ¥15.7bn.

1.3.1 GMO-PG Non-Consol. Performance (YoY)

Revenue grew 20.3% strong sales from larger mid-sized client segment and initiatives to improve sales productivity

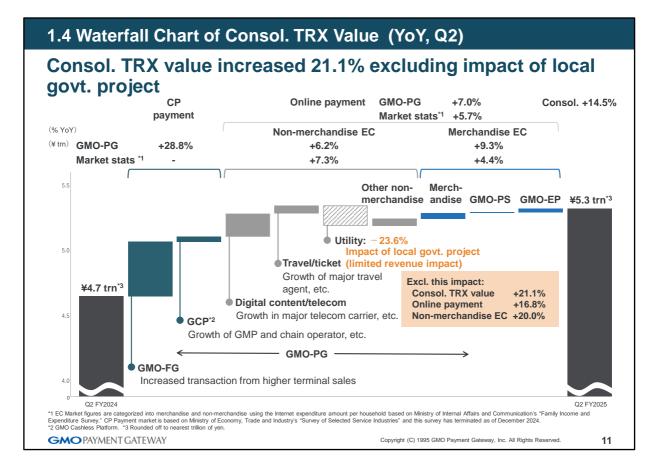


This slide shows GMO-PG's non-consolidated performance. Both large and medium-sized merchants performed strongly. In addition, sales productivity improved with the customer acquisitions per salesperson growing efficiently. For online payment, EC market overall grew 5.7% while GMO-PG grew 21.2%. Similarly, merchandise EC market grew 4.4% while our revenue grew 21.9% and non-merchandise EC market grew 7.3% while our revenue grew 20.8%. I will explain these points in detail later.

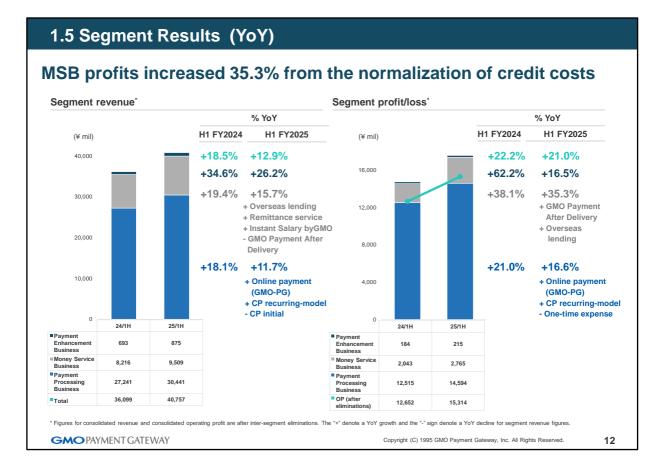


This slide shows the performance of GMO-EP, GMO-PS and GMO-FG. GMO-EP revenue in the previous Q2 was 9.1%, which improved considerably to 15.4% in Q2 FY2025. I believe this is a significant recovery and a good trend. Growth is likely to continue thanks to the alliance with Mizuho Bank to collaborate in addressing the SME sector. GMO-PS' OP decline YoY but this is due to hard comps from the large reversal of provisions for doubtful accounts recorded in the previous Q2 (grew 285% in Q2 FY2024). The company is working on organizational reforms to improve its customer acquisitions.

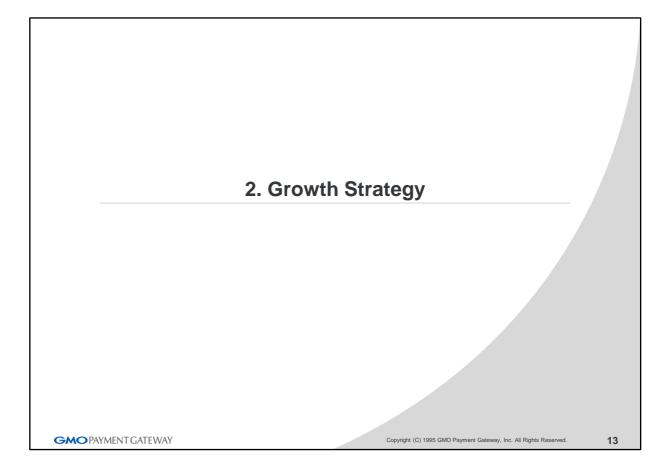
GMO-FG's, as explained earlier, performance was impacted from the period of lull in payment terminal sales.



This slide is the waterfall chart for transaction value (TRX value). Currently, annual TRX value is around ¥20 trn and we intend to acquire customers in a way that directly results in the increase of revenue and OP. While it is important to increase the TRX value, it is very important to ensure how much the take rate or margin increases by. In this sense, we intend to acquire customers that ensure an increase in the take rate. The adjusted TRX value grew 21.1% excluding the impact from the local government project, which is a testament to our efforts to acquire customers to grow the TRX value while being cognizant of the take rate.



This slide shows the segment performance. Margin improved from the normalization of credit related costs and the inhousing of credit screening engine, leading to the Money Service Business segment profit increasing by 35.3%.



I will now move on to the growth strategy.

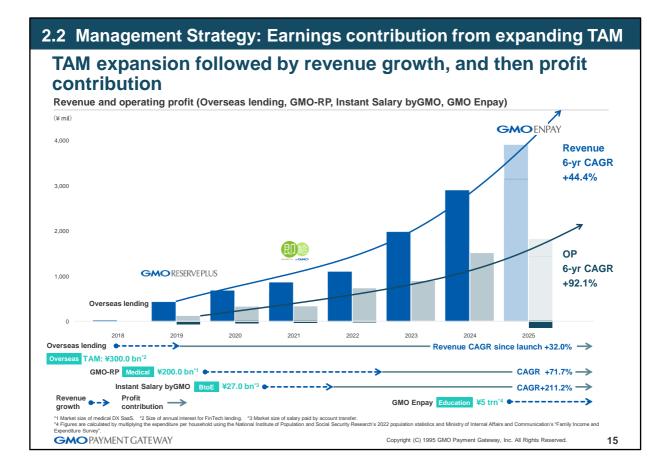
2.1 Management Strategy: TAM Expansion Expand TAM (i.e. business domains) with the 3 strategies at each subsidiary **GMO-PS** GMO B2B Pay On BtoB Credit Overseas lending 12.2 **Expand industry** 1. In-house EP fincode byGMO **BaaS** support specific PFs development FG IoT payment Digital invoice PS Tsukebarai (ZOZO) **Instant Salary** Atokara (SMCC) BNPL Collaborate with 2.2 byGMO (SMBC) Inter-company 2. Business financial **BtoB** payments (Mizuho) **BPSP (AMEX)** alliance BtoB institutions FG stera (SMCC) **Soft Space** Terminal free **GMO-EP** SME 3. Partner **FinTech GMO-FG** Medical EP GMO-RP) 2.2 building investments **GMO Enpay GMO** PAYMENT GATEWAY Copyright (C) 1995 GMO Payment Gateway. Inc. All Rights Reserved. 14

When the company had its IPO in 2005, the TAM was ¥3 trn. Now the TAM is 60x larger at around ¥180 trn. Similarly, revenue also increased 60x from ¥1.3 bn in 2005 to the current ¥83.3 bn and OP has increased 101x from ¥0.3bn to ¥30.3 bn. The TAM and revenue have increased 60 times while OP has increased 100 times by building up a healthy TAM that leads to revenue and profits. While it is important to sustainably grow the TAM, simply expanding TAM is not the purpose. The most important point is to expand good quality TAM that leads to profit expansion.

There are three ways to expand TAM: in-house development, business alliance and M&A (partner building). In the case of in-house development, the key is in identifying the high growth sectors/domains.

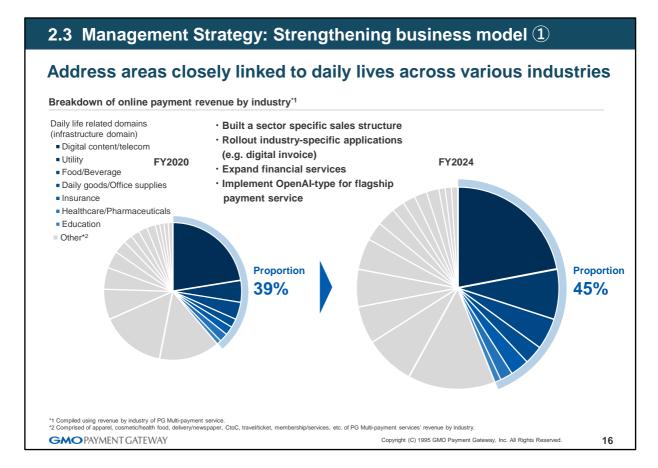
Although GMO-PS is currently undergoing organizational reforms, the gap with the industry leader Net Protections, Inc. is shrinking thanks to services such as GMO B2B Pay On Credit and GMO Payment After Delivery. We intend to overtake and become the industry leader. No, not intend. We definitely will.

For business alliances, the key is who to partner wtih. One factor behind the substantial growth is the business alliance with and support from Sumitomo Mitsui Banking Corporation (SMBC), which is why GMO-FG has grown as it has. This relationship continues to work, and the cooperation continues. We are also collaborating with Mizuho Bank, Ltd. to address the SME corporate sector. And more recently, we are working together with American Express, the credit card company, and I believe this is showing promising figures for both parties. I will elaborate on M&A(partner building) later.



While GMO-PS was an organically established company, GMO-EP and GMO-FG were small companies that we welcomed as our partners. Thanks to the various projects we worked on in the past, all three companies of GMO-EP, GMO-FG and GMO-PS have surpassed the milestone ¥1.0 bn in operating profit. The next batch of businesses expected to cross the ¥1.0bn OP threshold are overseas lending, Instant Salary byGMO and GMO Medical Reservation Technology (GMO-MR), which has been renamed as GMO Reserve Plus(GMO-RP). These businesses and companies in the TAM expansion phase are moving towards profit contribution phase. If you look at the aggregate 6-year revenue CAGR of these businesses/companies it is 44%, and the 6-year OP CAGR is 92% or nearly doubling each year on average.

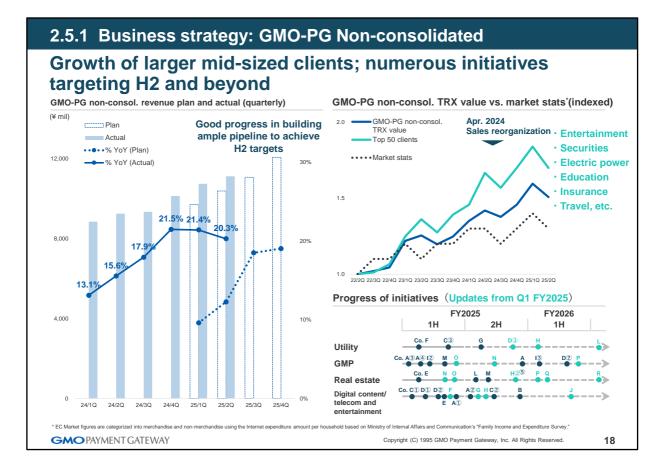
This performance was brought about because we welcomed a small company with a high-achieving, winning mentality management team into our group and integrated them with our own staff, rather than the acquisition of a large company. This is where we currently stand.



Next slide explains how we have built a revenue portfolio that is resilient against macro changes. The many initiatives such as an industry-focused sales team structure, MSB businesses, implementing Open API-type, etc., have resulted in the proportion of revenues from defensive sectors to grow from 39% to 45% in the past 4 years, a 6% pt. increase. This is a healthy trend because the increase in proportion took place while total revenues were growing. We intend to raise the proportion of defensive sectors to 50% even while growing total revenue as soon as possible, which will further strengthen the business.

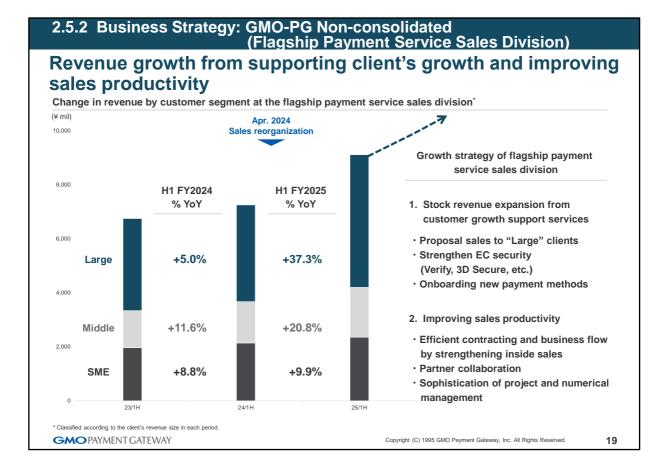


On the top part of this slide lists the events that affected the macroeconomy: the 2008 Lehman Shock, the March 2011 Great East Japan Earthquake, 8% consumption tax in 2014, 10% consumption tax in 2019, and the COVID-19 pandemic in 2020. With the exception of revenue only growing 15.4% in the 2008 Lehman Shock year, we have consistently achieved over 20% growth by fending off these events. The long timers amongst you may recall that that in 2008, Rakuten decided to "go independent" and terminated our services which caused revenue to dip below 20%. Had Rakuten remained with us, we would have grown by 20% plus. Nonetheless, we have weathered these events to achieve this revenue growth and management is highly aware of building a resilient revenue portfolio to weather future events

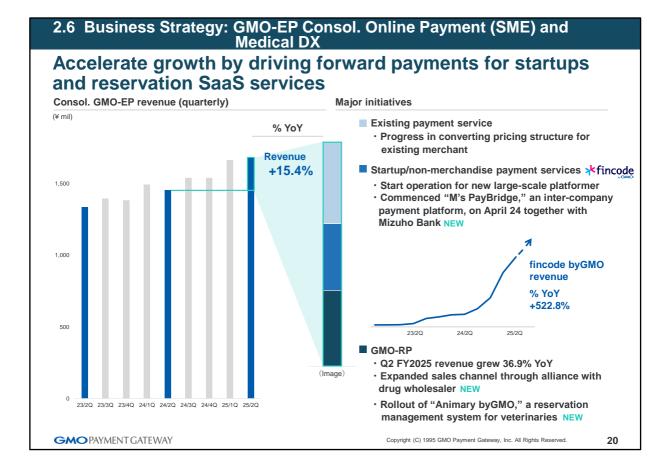


Please see the line graph on the left side. The dotted line shows the % YoY based on guidance and the straight line shows the % YoY of the actual figures. The growth rates of 21.4% and 20.3% indicate that actual revenue growth overachieved the planned growth rates. This is the result of increased transactions from existing large clients as well as acquiring new large clients. For example, we have recently enabled cashless payment at vending machines operated by Suntory, by using a smartphone app. This is introduced at all vending machines nationwide and we handle the payment processing of these transactions. This app is called "Jihan-pi" as it makes a "pi" sound when the smartphone is tapped over the vending machine terminal. Consumers get three drinks free of charge if they download the app and use the cashless app for the first time, which is the incentive for consumers to download the app. This project is a joint effort with Suntory.

The right-side graph lists some industries such as entertainment, securities, electric power, education and insurance which are all services that are not available on an EC mall and offered directly by the companies. Acquiring such large clients leads to a steady increase in transactions from which we benefit. It can be said that the sales are targeting such clients, and we are fortunate to be able to service such quality clients.

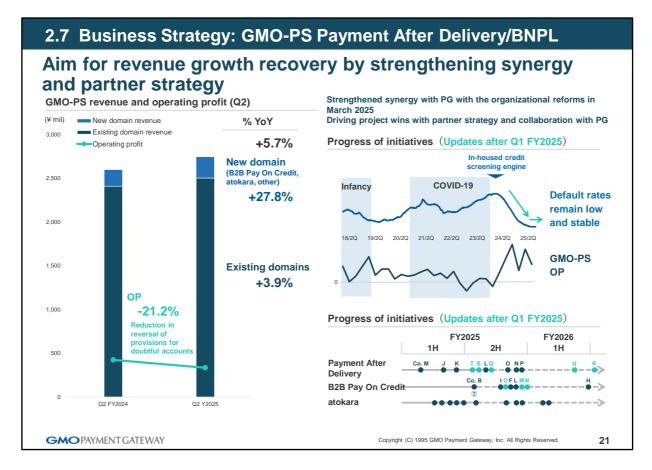


Our salesforce is broadly divided into the division that pursues alliances and collaborations with large companies and the sales division that acquires customers by marketing the flagship payment services. This slide focusses on the latter, i.e. the flagship payment service sales division. The graph shows the growth rates of the "large," "middle" and "SME" customer segments. In this case, "large" refers to customers with a high number of transactions, "middle" refers to a certain level of transactions and "SME" refers to startups or companies trying to ramp up their businesses. During the previous H1, growth rates of these customer segments were 5% for large, 11.6% for middle and 8.8% for SME. This H1 FY2025 the growth rates were 37.3%, 20.8% and 9.9%, respectively. The proportions of these customer segments are approximately 60% large, and 20% each for middle and SME. The growth rates indicate that we can acquire good quality clients that are winners in their respective businesses.

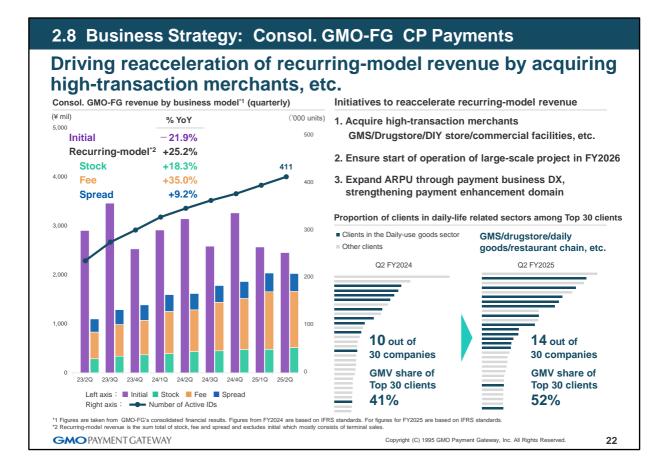


This slide shows the performance of GMO-EP and GMO-RP (formerly GMO Medical Reservation Technology). In the past GMO-EP's services and sales were inferior to Stripe. However, GMO-EP has been able to go on the offensive with the launch of "fincode byGMO," and the services' revenue has grown 5x in Q2 FY2025. GMO-EP had struggled in the last 2 to 3 years but is now finally on a recovery trend: from a growth of few percentages, it grew double digit at 15.4% YoY in Q2 FY2025. In addition, with the collaboration with Mizuho Bank we expect the growth rate to recover further to 20% and further to 25%.

The GMO-RP, the medical reservation SaaS provider, is also benefiting from major partnerships such as providing the reservation system to a major veterinary clinic and the alliance to market the reservation SaaS together with a drug wholesaler.



This slide explains the performance of GMO-PS. Revenue continues to be sluggish due to the depressed health food sector. In response to this, we have made significant organizational changes including reorganizing sales and increasing the number of engineers in order to increase new customer acquisitions. So, I would ask for your patience on this matter. We will definitely achieve a recovery.

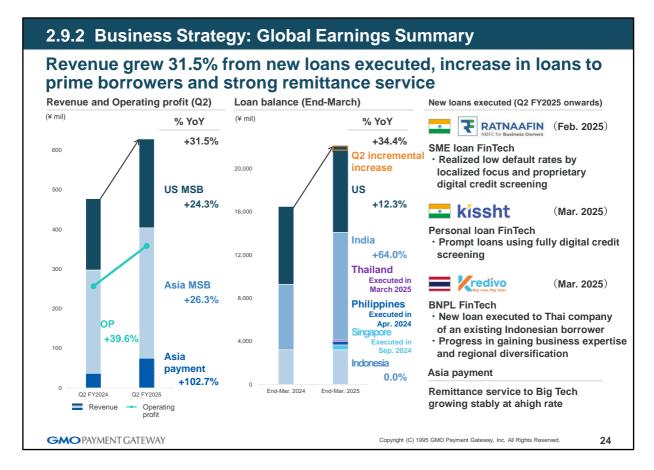


Moving on to GMO-FG. Customers in sectors that are closely related to daily life such as GMS, drug store comprised only 10 out of their top 30 clients last year. Such daily-life related clients have increased to 14 companies out of the top 30, and account for 52% of GMV. This increases the stability of recurring-model revenue. Payment terminal sales tend to be lumpy and go through cycles of large-lot sales and periods of lull. Acquiring more clients whose transactions occur daily can stabilize the profit even when revenue growth is slack.

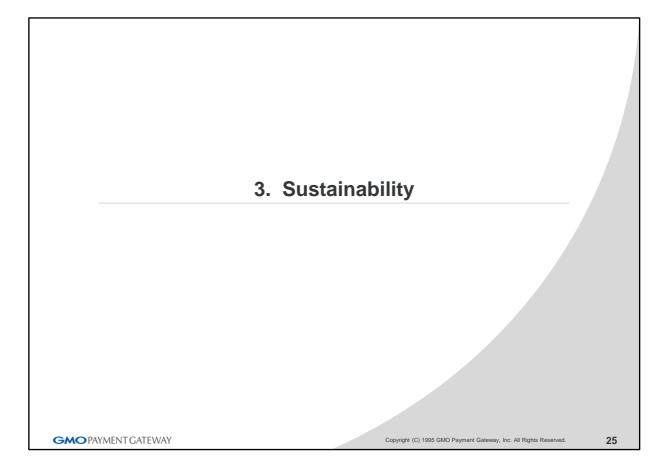
I will hand over to Mr. Muramatsu who will comment on Global and Sustainability.



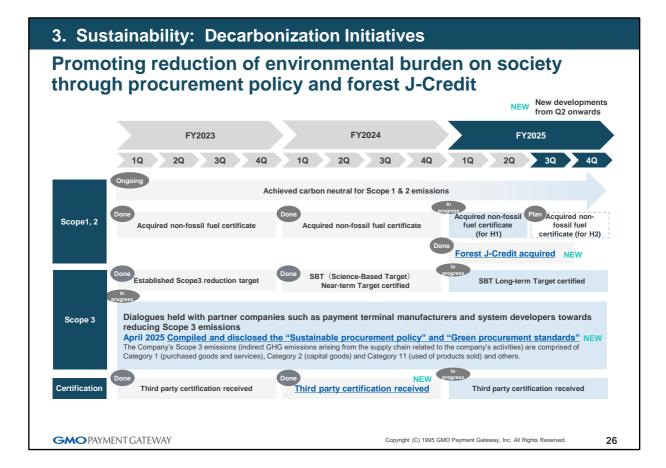
Mr. Muramatsu: The global lending portfolio has exceeded ¥20.0 bn level. The loan portfolio is diversified with roughly 50:50 split between BtoB and BtoC domains, and loan decisions incorporate the perspective of diversifying exposure in terms of country, industry and growth stage. Most borrowers are growing thanks to the loans provided by major venture capital firms of that country and we are engaging in exchanging leading-edge business expertise with such influential and high-quality FinTech companies. The interest rate charged averages to 11% which is commensurate with the risk profile and this is the driver of revenue growth. The number of hints and ideas that can be used in the Japan business is also increasing, and we are aggressively working to introduce overseas business expertise into the domestic market.



This slide shows the numerical results of these efforts. Revenue grew 31% and OP grew 40% which are very solid growth rates. Regarding the business environment, interest rates in US and Asia are expected to decline although the pace of lowering interest rates is milder compared to when we compiled the budget and the yen has not materially strengthened. The business environment in India is less overheated due to non-bank regulations and weaking macroeconomic conditions, but the growth potential continues to be significant. We have executed loans to two new digital loan FinTech companies and increased the loan balance by 64%. We have also provided loan to a Thai company for the first time, slightly raising the proportion of SE Asia. In the US, we have increased loans to better performing borrowers while collecting loans in a sound manner from companies that are not performing as expected, increasing loan balance by 12%. The Asia payment business continues to be driven by a major merchant, with revenue more than doubling on a YoY basis.



Lastly, I would like to comment on Sustainability.



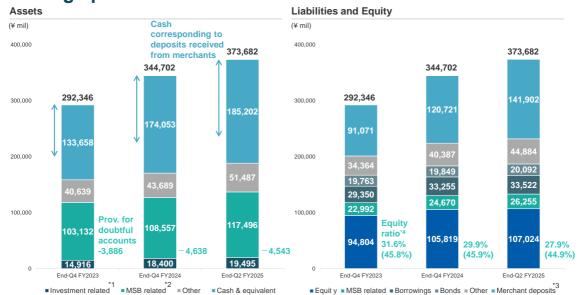
The decarbonization initiatives are steadily making progress. The areas marked as "NEW" on the slide show the new developments. We have continued to achieve a carbon neutral position in FY2024 for Scope 1 and 2 emissions. In addition, we have stipulated the "green procurement standards" in the Sustainable Procurement Policy to aid towards reducing Scope 3 emissions. Following the SBT certification for short term targets in the previous year, we are working to receive certification for the long-term target, as well. In addition, we have also purchased forest carbon credit to contribute to natural capital. Through these initiatives we intend to lower the environmental burden for our clients and society to create a sustainable society.

Mr. Ainoura: This concludes the presentation. We will continue our endeavors and ask for your continued support. Thank you very much.



4.1.1 Consolidated Balance Sheet

Increase in merchant deposits and MSB related assets due to scaling up of business

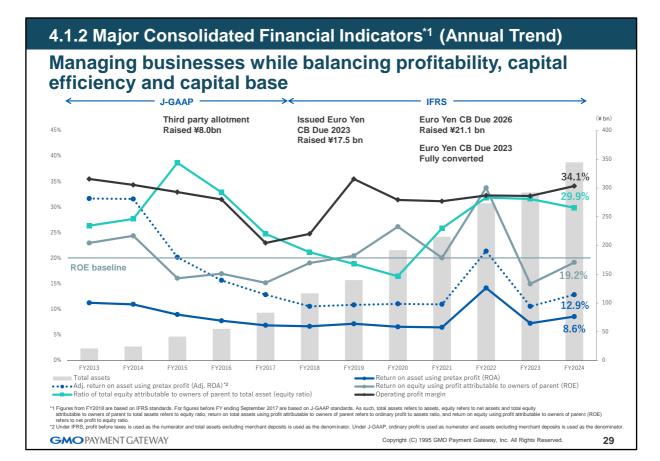


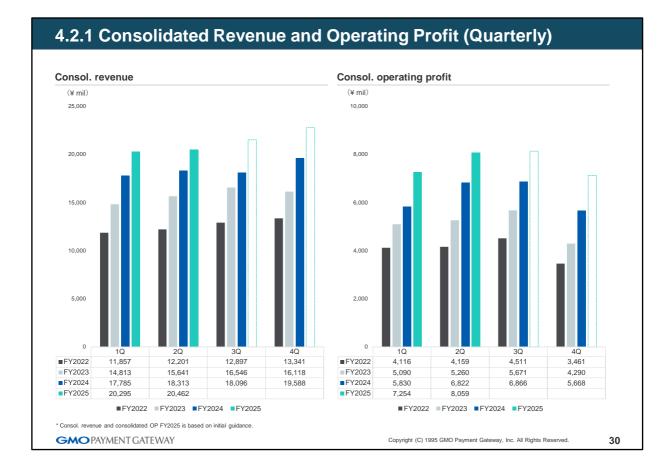
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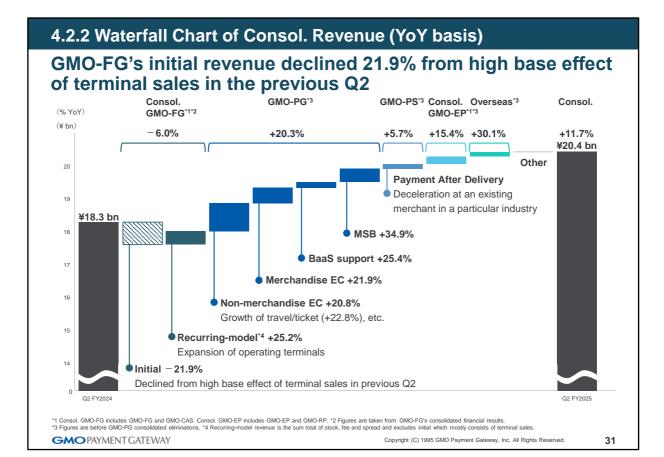
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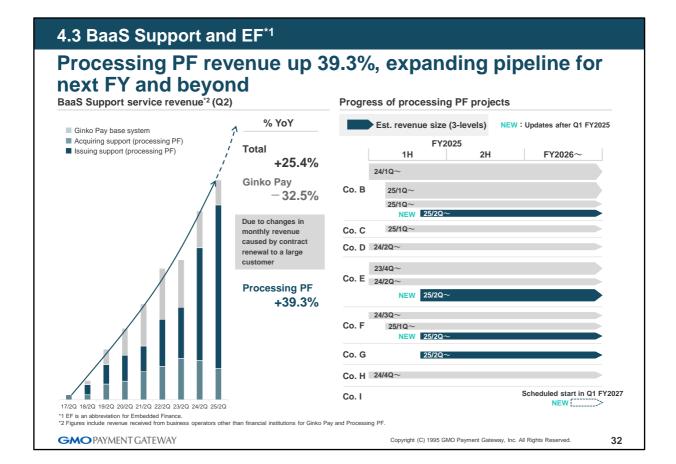
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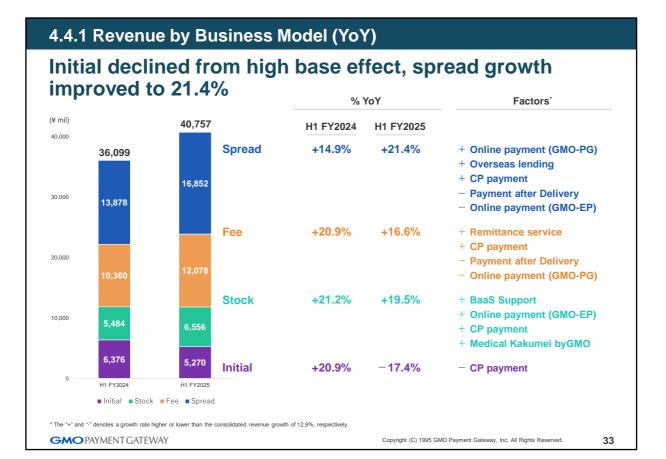
^{*1} Securities classified under investment securities and investment accounted for under the equity method.
*2 MSR Related Asset: Lease assets, short term loans, advances paid and accrued revenue (net of provision for doubtful accounts). MSB Related Liabilities: Accrued expenses.
*3 Deposits received from merchants under the Representative Control.
*4 Equity ratio presents the equity affectuated to common or pare Control.
*4 Equity ratio presents the equity affectuated to common or pare Control.
*5 Equity ratio presents the equity affectuated to common affectuated to common affectuated to common or pare Control.
*5 Some figures are shown in net amounts of financial assets and liabilities.

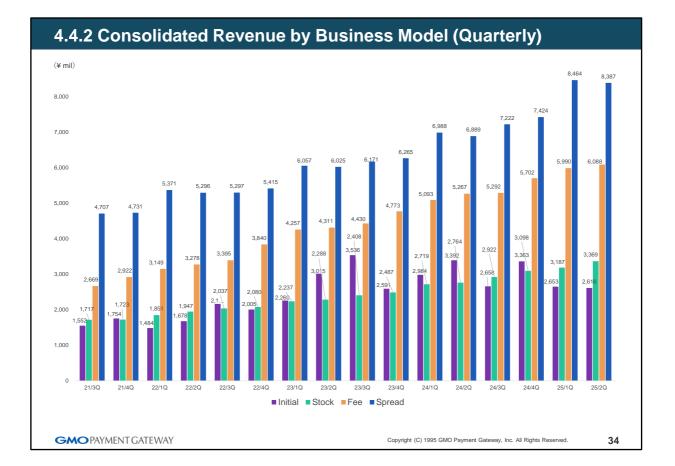


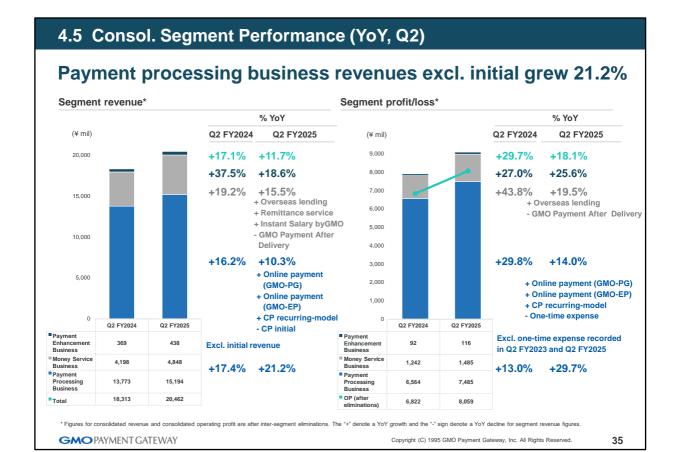


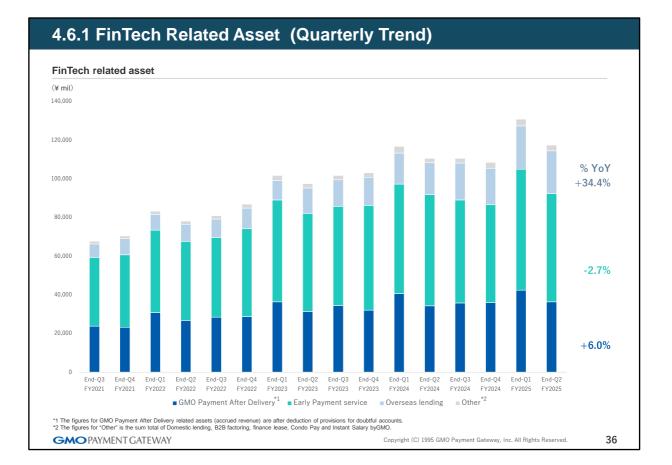


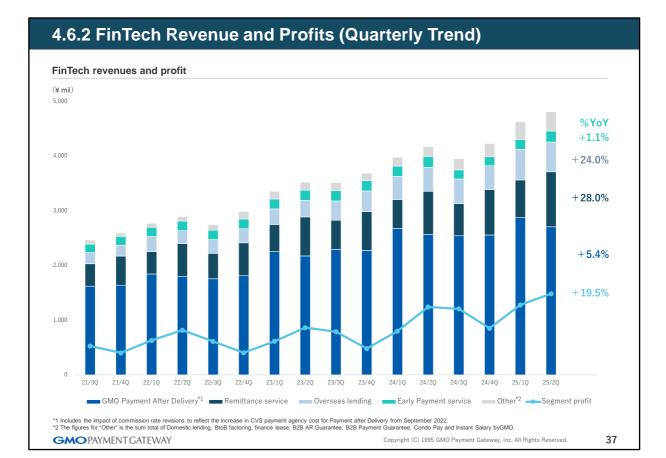


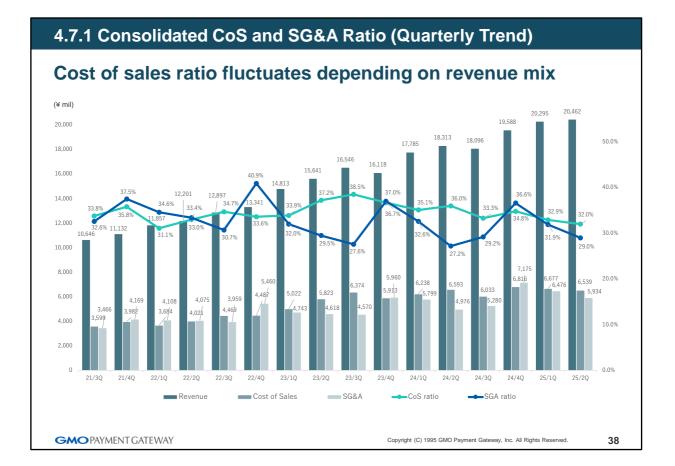


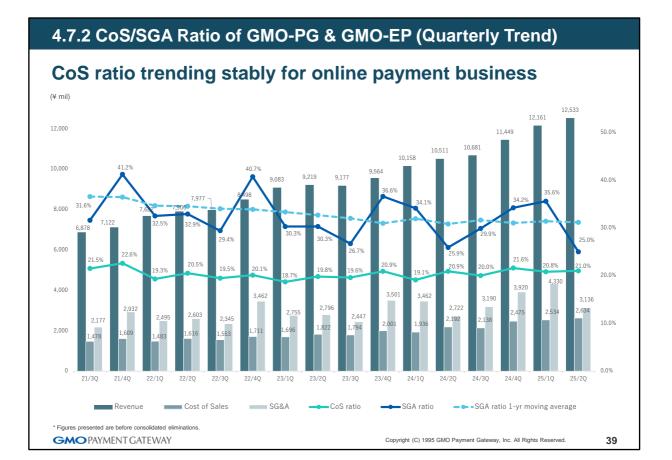












4.8.1 Operating Stores, TRX Volume and Value

Consol. TRX value reaches approx. ¥20.5 trn for the past 12 months

		Operating Stores*1/IDs*2			TRX Value*2	
		End-Q2 FY2025	Q2 FY2025	Past 12-mnth	Q2 FY2025	Past 12-mnth
Consolidated -		-	2.10bn	8.07 bn	¥5.3 trn	¥20.5 trn
	% YoY	-	+18.7%	+18.6%	+14.5%	+22.5%
Online -		163,064 stores	1.79 bn	6.89 bn	¥3.2 trn	¥12.8 trn
	% YoY	+6.3%	+15.6%	+14.4%	+7.0%	+13.9%
CP*2		411,163 IDs	0.31 bn	1.17 bn	¥2.0 trn	¥7.7 trn
	% YoY	+19.3%	+39.3%	+51.4%	+28.8%	+39.6%

Proportion of representative contracts in online TRX value*4: Approx. 45%

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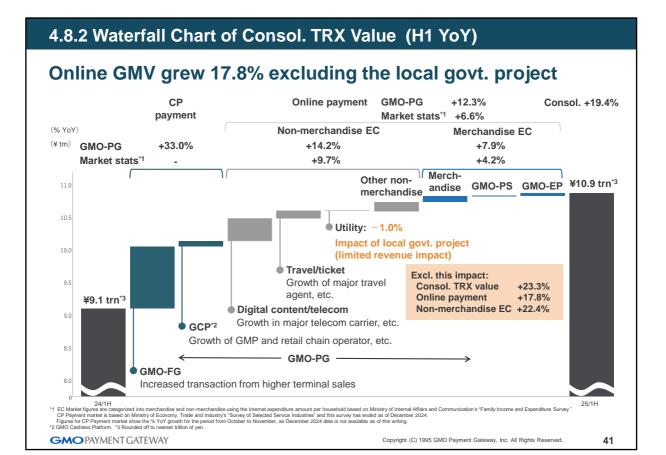
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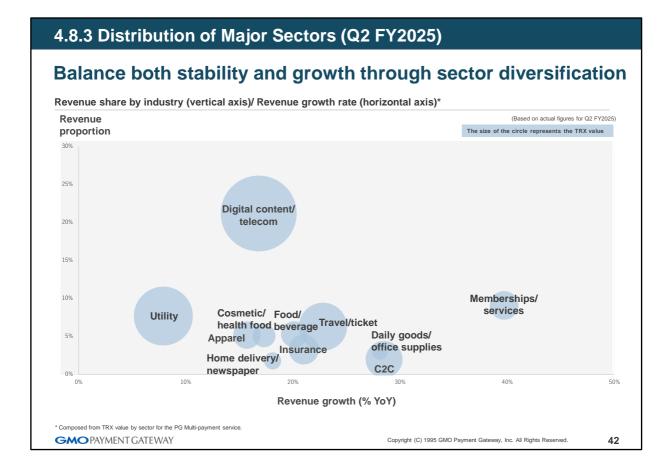
¹¹ The standards for calculating the number of operating stores has been revised from Q4 FY2023. Figures exclude an operating stores of a specific merchant and fincode byGMO. If included, operating stores would be 747,825 (up 17.8% YoY).

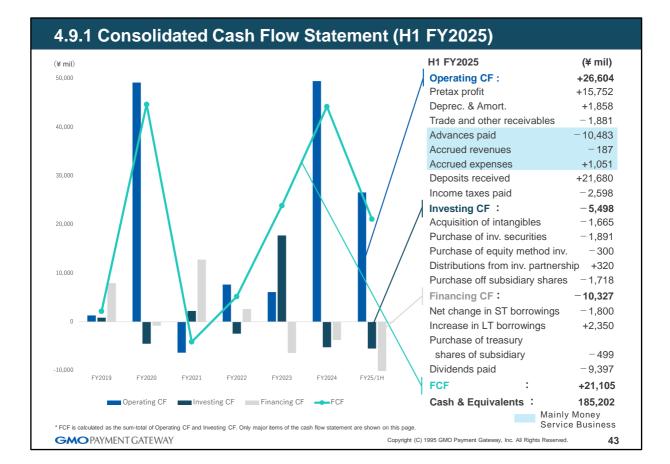
12 The number of Ibs are 6MO-FG's figures and include terminal-free active Ibs and exclude GMO-PG's GMO Cashless Platform. CP transaction volume and value includes GMO-PG's CP payment (GMO Cashless Platform).

23 Transaction volume is calculated based on fee revenue standards, which in the case of online consist of multiple (1 to 3) transactions per payment of a single authorization (tentarity sales proceeds) or actual sales proceeds, and one transaction per payment in the case of CP.

4 Annual average is shown in 5% increments.





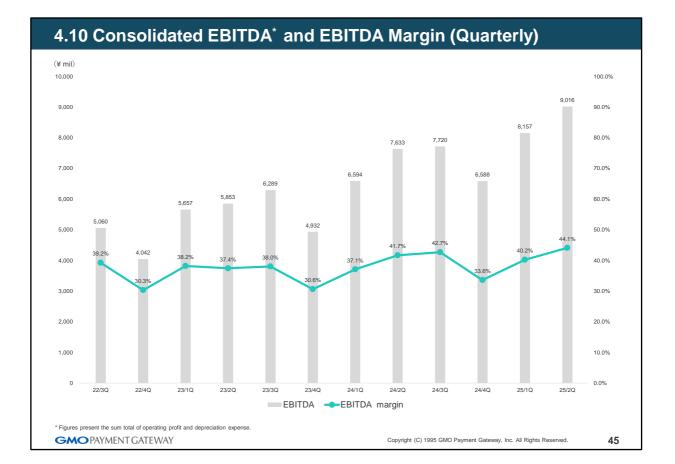


4.9.2 Major Factors Affecting Consolidated Cash Flow Statement Related liabilities & assets Impact from business expansion **Payment Processing Business** Deposits received Liability Operating CF Sales proceeds of (liability) merchants under the Yearly fluctuations can be large as annual TRX value of trillions of yen can be carried over to the following year **Representative Contract Money Service Business** Advances paid **Early Payment service** Operating CF (asset) Asset **Payment After Delivery** Accrued revenue Operating CF service (asset) Accrued expense (liability) Liability -Operating CF

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4.11 Sustainability

Acquired forest J-Credit*



Acquired forest J-Credit from Tochimou Wood Industry in October 2024.

LTochimou Wood Industry practices sustainable logging centered on forest preservation through natural replacement of man-made forests

L Strengthen contribution to nature capital through the acquisition of forest J-Credit

Compiled and disclosed procurement policy



Compiled and disclosed the sustainable procurement policy on April 2025

- L Shared the expectation items with business partners and suppliers in order to jointly aim for the realization of a sustainable society
- L Outlines the Company's basic views on legal compliance, respect for human rights, environmental consciousness, fair exchange and information management and others

* Forest J-Credit: a government certified credit for CO2 absorption through the proper management of forest land through the appropriate use of logging, etc.

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Thank You Very Much

GMO Payment Gateway, Inc. (3769; Tokyo Stock Exchange Prime)

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